



SANTA CLARA VALLEY WATER DISTRICT

NON-AGENDA

October 15, 2021

Board Policy EL-7 Communication and Support to the Board
The BAOs shall inform and support the Board in its work.

Page	<u>CEO BULLETIN & NEWSLETTERS</u>
	CEO Bulletin: None
	<u>BOARD MEMBER REQUESTS & INFORMATIONAL ITEMS</u>
4	BMR/IBMR Weekly Reports: 10/14/21
5	Memo from Rick Callender, CEO, to the Board of Directors, dated 10/13/21, regarding Correspondence from U.S. Bureau of Reclamation's Regional Director Ernest Conant.
8	Letter from Aaron Baker, COO, Water Utility, to Surface Water Users, dated 10/15/21, regarding Stakeholder Feedback on Surface Water Program.
	<u>INCOMING BOARD CORRESPONDENCE</u>
13	Board Correspondence Weekly Report: 10/14/21
14	Letter from Clysta Seney, to Director Hsueh, dated 10/3/21, regarding "The Water Project" event at Santa Clara University (C-21-0160).
15	Email from Sunil Sharma, to Director Varela, dated 10/08/21, regarding Water Conservation and Financial Savings (C-21-0161).
	<u>OUTGOING BOARD CORRESPONDENCE</u>
17	Congratulatory Letter from Chair Estremera, to the Honorable Gavin Newsom, dated 10/6/21, regarding his Victory in the September 14 th Recall Election.
18	Email from Director Keegan, to Brian Barnhorst, dated 10/13/21, regarding Homeless Activity along Los Gatos Creek (C-21-0156).
20	Email from Director Hsueh, to Rebecca Yun Lee, dated 10/13/21, regarding Homeless Activity along Saratoga Creek (C-21-0157).
23	Email from Director Hsueh, to Doris Livezey, dated 10/13/21, regarding Homeless activity along Saratoga Creek (C-21-0159).

Board correspondence has been removed from the online posting of the Non-Agenda to protect personal contact information. Lengthy reports/attachments may also be removed due to file size limitations. Copies of board correspondence and/or reports/attachments are available by submitting a public records request to publicrecords@valleywater.org.

CEO BULLETIN

BOARD MEMBER REQUESTS and Informational Items

Report Name: Board Member Requests

Request	Request Date	Director	BAO/Chief	Staff	Description	20 Days Due Date	Expected Completion Date	Disposition
I-21-0006	10/01/21	Kremen	Callender	Taylor	Provide Director Kremen with a copy of the first draft of the various financial schedules that will be included in the FY21 CAFR.	10/21/21		



MEMORANDUM

FC 14 (08-21-19)

TO: Board of Directors

FROM: Rick Callender, CEO

SUBJECT: Letter from U.S. Bureau of Reclamation's Regional Director Ernest Conant regarding Notice of Shortage Provisions the M&I Water Shortage Policy

DATE: October 13, 2021

Attached is a letter dated October 12, 2021 from the U.S. Bureau of Reclamation regarding the Notice of Shortage Provisions Under Contract and Reclamation's Municipal & Industrial (M&I) Water Shortage Policy. As the Bureau begins their collective preparations for Water Year 2022, they are requesting Valley Water review the M&I Policy and begin planning for potentially extremely limited water supply conditions.



Rick L. Callender
Chief Executive Officer

ta



United States Department of the Interior

BUREAU OF RECLAMATION
2800 Cottage Way
Sacramento, CA 95825-1898



IN REPLY REFER TO:

CGB-100
2.2.4.23

VIA ELECTRONIC MAIL

Mr. Rick Callender
Chief Executive Officer
Santa Clara Valley Water District
5750 Almaden Expressway
San Jose, CA 95118-3686
rcallender@valleywater.org

Subject: Notice of Shortage Provisions Under Contract and Reclamation's Municipal & Industrial (M&I) Water Shortage Policy

Dear Mr. Callender:

During the 2021 contract year, Reclamation implemented its M&I Water Shortage Policy due to the dry hydrologic conditions. Reclamation recognizes the difficulties our contractors faced this contract year. As we begin the 2022 Water Year, Reclamation, along with our federal and state agency partners, are preparing for the continuation of drought conditions. These planning efforts will help us all better manage the limited water resources in the event conditions remain dry.

During the September 21, 2021, Water Board meeting, Department of Water Resources (DWR) Director Ms. Karla Nemeth and I outlined a focused set of shared priorities if drought conditions persist. These included water for public health and safety with a focus on domestic use, maintaining water quality in the San Joaquin/Sacramento River Delta (the source of drinking water for many communities), water for the protection of species to meet our environmental requirements, conservation of storage to meet future crucial needs, and water to meet our water settlement and exchange contractors' obligations and refuges. In order to meet the water needs for California, planning efforts must start now so we are all prepared in the event of a persistent drought.

Both Federal and State water storage reservoirs are starting the Water Year near historic lows. Reclamation and DWR were able to avoid hitting even lower levels thanks in large part to the collective efforts of operators, the Water Board, and our contractor's conservation efforts. If the dry hydrologic conditions we experienced in 2021 persist into 2022, Reclamation and DWR find it increasingly difficult if not impossible to meet all the competing needs of the Projects without beginning the implementation of additional more severe water conservation actions. In accordance with the M&I Water Shortage Policy, each year you are asked to provide specific information such that your public health and safety numbers can be calculated using the standard calculation outlined in the Central Valley Project Municipal and Industrial Water Shortage Policy Guidelines and Procedures located at www.usbr.gov/mp/cvp/mandi.html. This policy

INTERIOR REGION 10 • CALIFORNIA-GREAT BASIN

CALIFORNIA*, NEVADA*, OREGON*

6 PARTIAL

also includes provisions for the reduction of M&I Water made available under your contract. To begin our collective preparations for 2022, please review this policy and begin planning for potentially extremely limited water supply conditions. While we remain committed to providing water for public health and safety needs with a focus on domestic use, it remains possible that Central Valley Project (CVP) water supplies may be insufficient even to meet those needs.

Reclamation will closely monitor developing hydrologic conditions and provide regular updates and communications in the coming months to share the best available data. Reclamation looks forward to close communication and coordination should the drought continue in order to most effectively operate the CVP. If you have any questions or comments regarding this letter or regarding Reclamation's M&I Water Shortage policy, please contact Regional Resources Manager Adam Nickels at (916) 978-5401 or anickels@usbr.gov.

Sincerely,

**Ernest A
Conant**

Digitally signed by
Ernest A Conant
Date: 2021.10.12
13:05:47 -07'00'

Ernest A. Conant
Regional Director

October 15, 2021

Subject: Stakeholder Feedback on Surface Water Program

Dear Surface Water User,

As the county’s primary water wholesaler, Valley Water (Santa Clara Valley Water District) strives to ensure there is enough safe, clean water to sustain the region’s economic vitality and quality of life. As you may be aware, Santa Clara County is in an extreme drought. Water supplies across the state are threatened as we contend with the driest water year since 1977. It’s important that Valley Water continues to evaluate and update the way we deliver water in these historic conditions.

The Surface Water Program was established in 1974 to allow for direct surface water deliveries to a limited number of properties. Currently, the Surface Water Program delivers raw (untreated) water to only 64 customers whose properties are adjacent to large water transmission pipelines or streams managed by Valley Water. The main purpose of incentivizing surface water use was to discourage groundwater pumping and maintain sustainability for the two groundwater subbasins that Valley Water manages. This effort, along with other groundwater management activities, has helped Valley Water to sustainably manage groundwater subbasins over the past few decades.

Given the exceptional drought conditions, Valley Water must consider potential updates to the Surface Water Program and the “Rules and Regulations for the Service of Surface Water” that have governed the Surface Water Program. Valley Water will host two virtual meetings to seek public input on these potential updates. Please consider joining us on:

<u>Date and Time</u>	<u>Virtual Meeting Information</u>
Tuesday, Nov. 16, 2021 6:00 P.M. to 7:00 P.M.	Link: https://valleywater.zoom.us/j/81855762393
Thursday, Nov. 18, 2021 12:00 P.M. to 1:00 P.M.	Webinar ID: 818 5576 2393 Phone: 1(669)900-9128

These meetings will also be livestreamed on Valley Water’s Facebook Page at: <https://www.facebook.com/SCVWD>.

To RSVP and receive reminders for these meetings, please visit: <https://ValleyWaterSWP.eventbrite.com>.

For more information, please contact Water Supply Operations Manager **Bassam Kassab** at **(408) 630-2091** or by email at BKassab@valleywater.org. To review a digital copy of the existing “Rules and Regulations for the Service of Surface Water” adopted in 1974, please visit <https://bit.ly/SWRulesReg1974>.

As we seek stakeholder input on the potential changes to the Surface Water Program, Valley Water is encouraging residents to continue water conservation in the face of this extreme drought. We don’t



know how long these conditions will last, but making conservation a way of life in Santa Clara County can help save water for our future. Valley Water would like to thank you for your ongoing efforts and invite you to visit watersavings.org for more on our rebates, tips and tools to help you save water and money.

Sincerely,

A handwritten signature in blue ink that reads "Aaron Baker". The signature is written in a cursive style.

Aaron Baker
Chief Operating Officer
Water Utility Enterprise



Water Conservation Rebates and Programs



Water Conservation: Are You Drought Ready?

These rebates are designed to make water conservation easier, helping you to make your Santa Clara County home or business drought ready.

Online Shopping Cart

Chances are, you are using more water in your home or business than needed. Valley Water offers free water conservation devices that can help you save water. Visit cloud.valleywater.org/shopping-cart to order your **FREE** gear and literature today!



We're here to help!

To learn more about our rebate programs, including specific program details and contact information, please reach out to us. Since there are eligibility requirements for these rebate programs, **before purchasing equipment or starting any project, please check with us** via email, by phone or online.



(408) 630-2554



www.watersavings.org



conservation@valleywater.org

NOTE: All programs are subject to funding availability and certain restrictions apply. The rebate rate and maximum amounts **may be higher** in some areas.

Landscape Rebate Program

To start, submit an online application for approval and to be scheduled for a pre-inspection before beginning any work on your project. For more information or to schedule a pre-inspection, visit valleywater.dropletportal.com.

Landscape Conversion Rebates

Any property with qualifying high-water-using landscapes (i.e., irrigated turf or functional swimming pools) can receive a rebate of at least \$2/square foot for converting a high-water-using landscape to a low-water-using landscape.

Irrigation Equipment Upgrade Rebate

Rebates are offered for replacing old, inefficient irrigation equipment with new, qualifying high-efficiency equipment, including:

- Installation of a dedicated landscape meter, flow sensor or hydrometer for a rebate up to \$1,000.
- Replacement of old sprinkler nozzles and bodies with high-efficiency sprinkler nozzles (up to \$5 each).
- Replacement of old rotor sprinklers or spray bodies with either pressure regulation or check valves (up to \$20 each).
- Conversion of existing pop-up sprinklers to an inline drip irrigation system for a rebate of \$0.25/sq. ft.
- Installation of a rain sensor to avoid watering while it's raining for a rebate up to \$50.
- Conversion of an existing irrigation timer to a qualifying smart controller for a rebate up to:
 - » \$300 for 1-12 station controller
 - » \$1,000 for a 13-24 station controller
 - » \$2,000 for a 25+ station controller

Rainwater Capture Rebates

Rebates are available for rainwater capture installation or diversion efforts such as:

- Installation of a qualifying rain barrel to collect rain water from existing downspouts for a rebate of at least \$35/barrel.
- Diverting existing downspouts to qualifying cisterns to receive a rebate of at least \$0.50/gallon.
- Installation of a rain garden to collect roof water runoff for a rebate of at least \$1/square foot of roof area diverted, up to \$300.

Rebate Caps

All Landscape Rebate Program applicants will be held to a total rebate cap (for the Landscape Conversion Rebate, Rainwater Capture Rebate, and the Irrigation Equipment Upgrade Rebate combined).

- \$3,000 for single family and multi-family (4 or fewer units)
- \$50,000 for all commercial sites and multi-family (5 or more units).

Rebate caps may be higher in some areas.

[continued on back »](#)

Graywater Laundry to Landscape Rebate Program

Receive at least \$200 per residential site for enabling your clothes washer to irrigate your yard with graywater. Apply online and find how-to-videos at watersavings.org. No pre-inspection required, but wait for approval before beginning any work on your project.

Water Wise Survey Program

This two-part program will help you save water indoors and out. Sign up for one or both!

- Request a free **Do-It-Yourself Water Wise Indoor Survey Kit** to evaluate your home's water use efficiency. The kit includes a step-by-step instruction guide, a flow-rate testing bag and toilet leak testing tablets. After completing the survey, you can request free items such as low-flow faucet aerators, showerheads, and toilet flappers. See the Online Shopping Cart section for more details!
- Request a free **Water Wise Outdoor Survey** consultation from a trained irrigation professional. The visit will result in a customized report for your property, including any apparent leaks or inefficiencies, suggestions for irrigation scheduling, and recommendations for money-saving landscape rebates. We can survey up to ½ acre of landscape at single family or small multi-family sites, with a working irrigation system. To get started, have a recent copy of your water bill on-hand and call **(408) 630-2000** or email waterwise@valleywater.org. If you are a customer of San Jose Water Company, please contact them directly.

Fixture Replacement Program

Replace old qualifying fixtures for **FREE!** Inefficient fixtures can be replaced for free by licensed plumbers at qualifying multi-family and business/institutional properties. Inefficient fixtures that qualify include toilets, urinals, showerheads, faucet aerators, and pre-rinse spray valves. Sign up at www.blusinc.com, call **800-597-2835**, or customerservice@blusinc.com.

Submeter Rebate Program

Mobile home parks, apartments and condominium complexes can receive at least \$150 per installed water submeter by upgrading from a single meter.

Large Landscape Program

Commercial, industrial, institutional and multi-family complexes with over ½ acre of landscape area may be eligible for a free landscape field survey. Professional irrigation auditors perform free site evaluations to provide recommendations for improving system efficiency. Free landscape water budgets are available for some sites, which compares your actual irrigation use to a site-specific budget. Visit waterfluence.com to see if your site already receives this free benefit. Sign up for a survey at watersavings.org.

Commercial and Facility Rebates

Receive up to \$100,000 for replacing or updating equipment with water efficient technology that results in measurable water reduction. This custom rebate based on the measured amount of water saved is available to qualifying facilities including commercial, industrial and institutional facilities like schools and hospitals. The rebate is at least \$4 per 100 cubic feet of water saved per year, or 100% of the project cost (excluding labor and taxes), whichever is less.

Report Water Waste

Help local residents and businesses save money and preserve our shared water supply by confidentially reporting water waste and leaks. We appreciate your detailed observations, and photos are a big help. Any specific notes like location, date and time, or frequency will help our inspectors follow up. To report water waste, you may do one of the following:

- Use our Access Valley Water app (by downloading or using the QR code)
- Email waterwise@valleywater.org
- Call (408) 630-2000



CONTACT US

For more information, contact the **Water Conservation Hotline** at **(408) 630-2554** or by email at conservation@valleywater.org. Or use our **Access Valley Water** customer request and information system at valleywater.org to find out the latest information on Valley Water projects or to submit questions, complaints or compliments directly to a Valley Water staff person.



FOLLOW US



scvwd



valleywater



valleywater



Join our mailing list:

<https://delivr.com/2uz9z>

