



Board Policy EL-7 Communication and Support to the Board The BAOs shall inform and support the Board in its work.

SANTA CLARA VALLEY WATER DISTRICT

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10	Memo from Nina Hawk to the Board, dated 11/5/19 regarding Bacon Island Levee Rehabilitation Project Completion.
13	Memo from David Cahen to the Board, dated 11/7/19 providing Risk Management Communication.
25	Memo from Norma Camacho to the Board, dated 11/22/19 providing FY20 Quarter 1 Quarterly Ends Policy Outcome Measure Status Report.
	INCOMING BOARD CORRESPONDENCE

- 29 Board Correspondence Weekly Report: 11/147/19
- **30** Email from Ok Sun Kim to the Board, dated 11/8/19 regarding Low Income Senior Exemption application (C-19-0259).
- **33** Email from Kathleen Cannuli to the Board, dated 11/9/19 regarding Westlands Water District water supply contract deal (C-19-0260).

OUTGOING BOARD CORRESPONDENCE

None.

Board correspondence has been removed from the online posting of the Non-Agenda to protect personal contact information. Lengthy reports/attachments may also be removed due to file size limitations. Copies of board correspondence and/or reports/attachments are available by submitting a public records request to publicrecords@valleywater.org.

CEO BULLETIN

CEO BULLETIN



To:Board of DirectorsFrom:Norma J. Camacho, CEO

Week of November 8 - November 14, 2019

Board Executive Limitation Policy EL-7:

The Board Appointed Officers shall inform and support the Board in its work. Further, a BAO shall 1) inform the Board of relevant trends, anticipated adverse media coverage, or material external and internal changes, particularly changes in the assumptions upon which any Board policy has previously been established and 2) report in a timely manner an actual or anticipated noncompliance with any policy of the Board.

Item	IN THIS ISSUE
<u>1</u>	Emergency Removal of Hazardous Trees Along Saratoga Creek
<u>2</u>	Upcoming Rinconada Water Treatment Plant Shutdown Schedule
<u>3</u>	USGS National Land Level Change Map Collaboration
<u>4</u>	Valley Water Staff Participation in USA North 811 Call Before You Dig Program

1. Emergency Removal of Hazardous Trees Along Saratoga Creek

Emergency removal of ten eucalyptus trees from the east bank of Saratoga Creek downstream of Cox Avenue was completed during the week of October 28, 2019. Six of these trees were previously identified as hazards and included in the California Environmental Quality Act (CEQA) and permit applications for the Saratoga Creek Hazard Tree and Restoration Project. Permits for this project are still pending regulatory approval. The other four eucalyptus were small diameter trees located along the top of bank, outside the riparian corridor and had sufficient defects to warrant removal.

All the trees removed were deemed urgent/emergency-worthy due to significant canopy die-back in the last year, indicative of pathogen attack or drought-induced decline, lean in the direction of high value targets, or presence of active fruiting bodies of the decay fungus Laetiporus gilbersonii. Valley Water also assessed the vulnerability to wind-throw/root or trunk failure during high wind and precipitation events and the unavailability of the creek bed for access once winter stream flow begins.

These trees, adjacent to trees removed in 2015, were accessible from a clearing along the west bank of the creek so no existing private fence lines were crossed during the tree removal operation. To facilitate tree removal operations in the creek bed, surface water releases from Stevens Creek Pipeline to Saratoga Creek were temporarily shut down.

Tree debris was staged in the dry creek bed and winched up the slope, stockpiled in dumpsters, and hauled offsite for disposal. Bank protection measures were employed in the vicinity of the staging area and the tree removal area will be seeded and protected from erosion using a combination of straw and organic debris located onsite.

The tree removal operation was communicated to the community representative via email on October 21, 2019 and through the public review process associated with the City of Saratoga tree removal permit application/notification process.

For further information, please contact Sue Tippets at (408) 630-2253.

2. Upcoming Rinconada Water Treatment Plant Shutdown Schedule

The Rinconada Water Treatment Plant (RWTP) has two upcoming shutdowns planned, one in November and one in December. The purpose of the two shutdowns is to allow the RWTP Reliability Improvement Project contractor to perform necessary electrical tie-in activities and test equipment and facilities that are essential for the startup and commissioning of the project's phase-2 processes. The scheduled plant shutdowns are as follows:

- November 12, 2019 to November 18, 2019. This is a seven (7) day full plant shutdown and RWTP is scheduled to return to service on the morning of Monday, November 18, 2019.
- December 9, 2019 to December 13, 2019. This is a five (5) day full plant shutdown and RWTP is scheduled to return to service on the morning of Friday, December 13, 2019.

Construction activity at RWTP is taking place during daytime, weekday hours, and with some extended hours before and during plant shutdowns. Plant neighbors are updated regularly through Valley Water's blog, social media and neighborhood meetings.

West Pipeline retailers impacted by the upcoming shutdowns are the cities of Mountain View, Santa Clara, and Sunnyvale, the California Water Service Company, and the San Jose Water Company. The impacted retailers will use their groundwater and/or San Francisco Public Utilities Commission supplies to meet demands during the plant shutdown. Customers may notice a change in water characteristics and pressure during the shutdown. The shutdown schedule has also been communicated to the retailers and Valley Water will continue to send periodic updates and reminders.

For further information, please contact Bhavani Yerrapotu at (408) 630-2735.

3. U.S. Geological Survey (USGS) National Land Level Change Map Collaboration

Following an introduction by Director Varela, two Valley Water staff from the Land Surveying and Mapping Unit were invited to participate in a collaborative effort led by the United States Geological Survey (USGS) to develop a nationwide land level change map. Valley Water attended a two-day workshop with USGS, National Aeronautics and Space Administration-Jet Propulsion Laboratory (NASA-JPL), the National Geodetic Survey, Hampton Roads Planning District Commission, and the Louisiana Coastal Protection and Restoration Authority. The effort focused on Interferometric Synthetic Aperture Radar (InSAR) data, which has been used to study land subsidence in the Santa Clara Valley and other areas.

Past studies of subsidence in the United States have been largely limited to coastal communities, in part due to limited data, but primarily from the high cost to analyze the data manually. The USGS sought help from NASA-JPL to develop artificial intelligence (AI) to process the data with minimal human oversight. The goal for this collaborative effort is to leverage AI and InSAR data to generate a nationwide map that will be updated twice a year to show rates of subsidence across the country.

Valley Water has a long history of monitoring land subsidence and success in managing groundwater to eliminate permanent subsidence. As such, we are uniquely qualified to partner in this effort by serving as a case study for comparison of InSAR data to our extensive local monitoring data. In December 2019, Valley Water, the USGS, and JPL plan to meet to discuss the potential placement of 10 to 20 special reflectors in Santa Clara County. These would provide more precise vertical measurements (as small as 1 millimeter) and be located near features Valley Water monitors through conventional survey methods. Potential long-term benefits to Valley Water in using this technology include reduced labor costs and more comprehensive mapping to support groundwater management. Watersheds and Water Utility staff will continue to engage in this collaborative effort and will keep the Board updated as it progresses.

For further information, please contact Ngoc Nguyen at (408) 630-2632.

4. Valley Water Staff Participation in USA North Call 811 Before You Dig Program

There are millions of miles of buried utilities beneath the surface of the earth that are vital to everyday living including water, electricity and natural gas. Having underground utilities identified prior to digging/excavating helps prevent the unintentional hitting and damaging of underground utility lines which could cause service interruptions and possible injury to those performing and working around the dig/excavation site.

Ten (10) Valley Water staff recently received Underground Utility Locate Training to support the USA North Call 811 Before You Dig Program. When 811 is called, Valley Water staff are dispatched to the requested dig site prior to any digging/excavating to locate, identify, and mark Valley Water's underground pipelines and utilities.

Valley Water underground utility locate staff provide a critical public service for the prevention of injuries to workers, mitigation of hazards to the public, and protect Valley Water assets from damage.

For further information, please contact Tina Yoke at (408) 630-2385.

BOARD MEMBER REQUESTS and Informational Items

Request	Request Date	Director	BAO/Chief	Staff	Description	20 Days Due Date	Expected Completion Date	Disposition
I-19-0018	10/31/19	Lezotte	Richardson	Gin	Staff to provide a response to Mr. Muirhead's comments made at the 10/25 BPPC meeting on regulatory permitting process.	11/20/19		
I-19-0019	11/04/19	Kremen	Hawk	Yerrapotu	Director Kremen is requesting a list of small community services districts and well owner associations	11/24/19		

November 2019 Water Tracker



Outlook as of November 1, 2019

We began calendar year 2019 with groundwater storage well within Stage 1 (Normal) of Valley Water's Water Shortage Contingency Plan despite below-normal local rainfall and statewide snow pack in calendar year 2018. In 2019, the statewide average snowpack water equivalent was well above normal and valley floor precipitation was also above normal. Countywide, groundwater storage remains healthy due to the wet winter and continued water use reduction by the community. In northern Santa Clara County, groundwater levels in many monitoring wells reached historic highs this spring and the basin is essentially full.

Weather	 Rainfall in San Jose: Month of October, City of San Jose = 0.04 inches The average daily high temperature for October was 77.7 degrees Fahrenheit. Temperature was above normal for the month 							
Local Reservoirs	 Total November 1 storage = 57,884 acres 80% of 20-year average for that date 35% of total capacity 52% of restricted capacity (166,266 acresting restrictions to 111,421 acrestee Approximately 900 acresteet of imported October 2019 Total estimated releases to streams (local of 7,860 acresteet (based on preliminary hyperball) 	cre-feet total stord t) water delivered i and imported wa	nto local rese	rvoirs during				
Treated Water	 Above average demands of 10,600 act This total is 110% of the five-year average Year-to-date deliveries = 88,946 acre-fe 	ge for the month	of October	erage				
Groundwater	 Groundwater conditions are very healthy predicted to fall well within Stage 1 (Non Contingency Plan. 			Shortage				
		Santa Clara		Llagas Subbasin				
		Santa Clara Plain	Coyote Valley					
	October managed recharge estimate (AF)	4,400	1,200	2,700				
	January to October managed recharge estimate (AF)	37,900	10,500	21,500				
	January to October managed recharge, % of 5-year average	84%	93%	144%				
	September pumping estimate (AF)	6,000	1,300	4,400				
	January to September pumping estimate (AF)	39,900	9,300	29,600				
	January to September pumping, % of 5-year average	70%	111%	92%				
	GW index well level compared to last October	Same	Higher	Higher				

AF = acre-feet

Valley Water

Imported Water	 2019 State Water Project (SWP) and Central Valley Project (CVP) allocations: 2019 SWP allocation of 75%, which provides 75,000 acre-feet to Valley Water 2019 South-of-Delta CVP allocations are 100% for M&I and 75% for Agriculture, which provides 122,325 acre-feet to Valley Water Statewide reservoir storage information, as of November 3, 2019: Shasta Reservoir at 71% of capacity (121% of average for this date) Oroville Reservoir at 57% of capacity (95% of average for this date) San Luis Reservoir at 45% of capacity (85% of average for this date) Valley Water's Semitropic groundwater bank reserves are at 99% of capacity, or 345,178 acre-feet, as of September 30, 2019 Estimated SFPUC deliveries to Santa Clara County: Month of September = 5,209 acre-feet 2019 Total to Date = 34,607 acre-feet Board Governance Policy No. EL-5.3.3 includes keeping the Board informed of imported water management agreements were executed as of November 4, 2019 	
Conserved Water	 Saved 75,687 acre-feet in FY18 from long-term program (baseline year is 1992) Long-term program goal is to save nearly 100,000 acre-feet by 2030 The Board continues its call for a 20% reduction and a limit of three days per week for irrigation of ornamental landscape with potable water Through September, achieved a 22% reduction in water use in calendar year 2019, compared to 2013 	

Recycled Water

- Estimated October 2019 production = 1,600 acre-feet
- Estimated Year-to-Date through October = 15,200 acre-feet or 89% of the five-year average
- Silicon Valley Advanced Water Purification Center produced an estimated 1.3 billion gallons (4,100 acre-feet) of purified water in 2018. Since the beginning of 2019, about 4,150 acre-feet of purified water has been produced. The purified water is blended with existing tertiary recycled water for South Bay Water Recycling Program's customers





MEMORANDUM

FC 14 (08-21-19)

TO :	Board	of Directors	FROM:	Nina Hawk
SUBJE	ECT:	Bacon Island Levee Rehabilitation Project Completion	DATE:	11/5/2019

The Bacon Island Levee Rehabilitation Project is complete and demonstrates a successful, collaborative effort among a diverse set of interests. It also represents a voluntary, beneficiaries-pay approach for a multi-benefit levee project.

In January 2017, Valley Water signed a letter of mutual agreement with six other urban water agencies to provide the local cost share funding and in-kind services for this levee rehabilitation project in the Delta. The project rehabilitated approximately 5 miles of levee to Hazard Mitigation Standards on Bacon Island along Old River, a critical pathway for conveyance of water supplies through the Delta to the State Water Project (SWP) and Central Valley Project (CVP) pumping plants in the south Delta. A failure of the levees around Bacon Island could significantly impact the quality and quantity of Valley Water's imported water supplies. The stretch of levees rehabilitated is also part of the Emergency Freshwater Pathway, the State's emergency response plan for a multiple levee failure event in the Delta.

The total project cost was approximately \$10.5 million, plus in-kind services provided by a variety of agencies. The Department of Water Resources provided 97 percent of the project cost through grant funding. The participating urban SWP and CVP water contractors, including Valley Water, provided the remaining 3 percent, with Valley Water's share being approximately \$32,000. More details on the project and participating agencies is provided in Attachment 1.

Nina Hawk Chief Operating Officer Water Utility Enterprise

Attachment 1: Fact Sheet

Bacon Island Levee Rehabilitation Project (Old River)

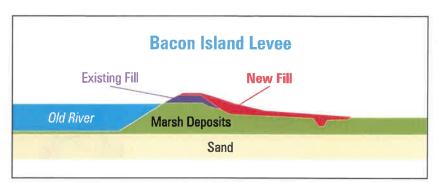
Beneficiaries Pay to Improve Delta

Goals

To improve Delta infrastructure in ways that will benefit diverse interests and be funded by those agencies that benefit. Successfully demonstrate the "beneficiary pays" concept with a Delta project.

Bacon Island Levee Rehabilitation

In 2012, a statewide coalition of Delta stakeholders worked together to develop a list of projects that should be implemented in the short-term. Among these projects was the Bacon Island Levee Rehabilitation Project, which stood to improve 4.7 miles of levees along Old River and create native grassland and scrub shrub habitat.



Benefits

Rehabilitating levees along Bacon Island will reduce the risk of levee failure during and following major seismic or flood events, protecting critical infrastructure and improving water supply reliability. This location was identified as a priority levee that supports critical water conveyance for several of the State's largest water providers.

Action

The California Department of Water Resources (DWR) has been working to encourage the development, design and implementation of projects that demonstrate multiple benefits—specifically for levee improvements. A proposal for the Bacon Island Levee Rehabilitation Project was submitted by Reclamation District 2028. While the application was submitted by Reclamation District 2028, the project includes others that will benefit from and help finance the project with funding or in-kind services.

In February 2015, the California Department of Water Resources announced the Bacon Island Levee Rehabilitation Project was selected to receive \$10.2 million in state grant funding. The total project construction cost is \$10.527 million, plus in-kind services provided by local agencies.

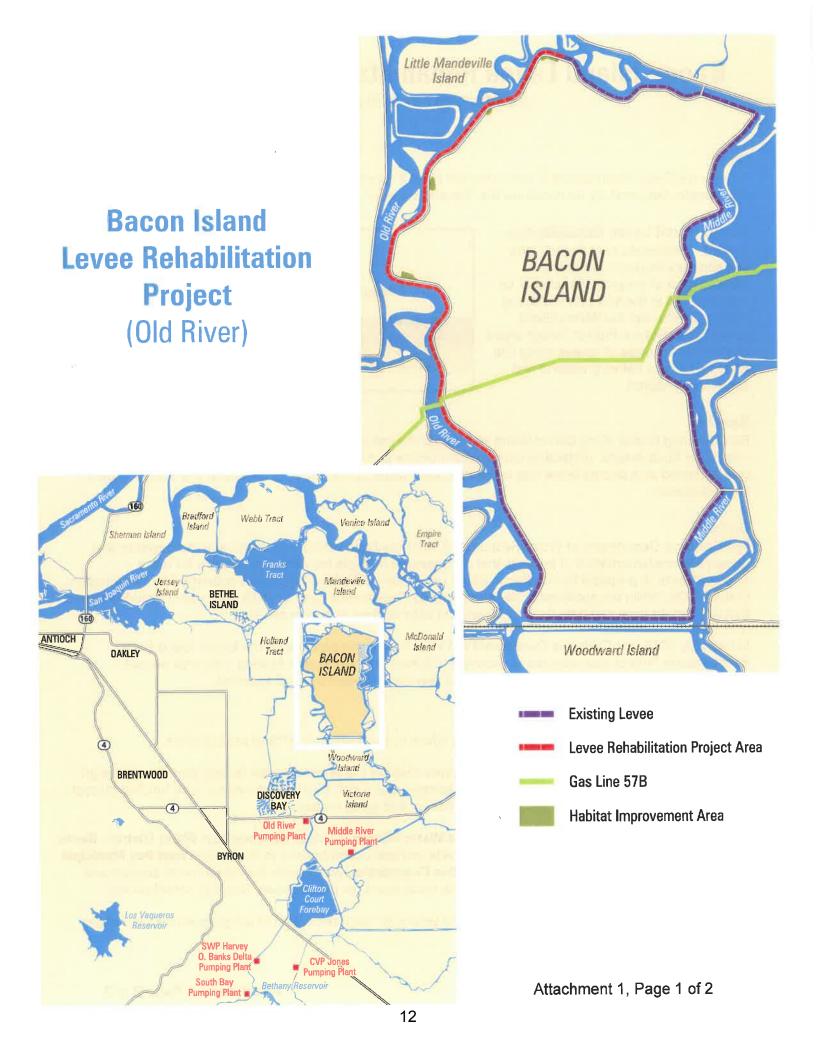
Roles and Responsibilities

DWR will provide \$10.2 million in grant funding which is approximately 97% of project costs.

Reclamation District 2028 (RD 2028) will be responsible for the environmental review, permitting, design and implementation. RD 2028 will be the contracting agency with DWR and provide in-kind funding through staff time and land taken out of production for habitat and levee materials.

Alameda County Water District, Contra Costa Water District (CCWD), Metropolitan Water District, Santa Clara Valley Water District and Zone 7 will provide monetary contributions to the Project. East Bay Municipal Utility District and San Francisco Public Utilities Commission will provide in-kind technical support and implementation support. CCWD will serve as the fiscal agent for the agencies' financial contributions.

Pacific Gas & Electric (PG&E) will provide in-kind service through relocation of a high-pressure natural gas line and overhead electrical lines.





MEMORANDUM

FC 14 (02-08-19)

то:	Board	of Directors	FROM:	David Cahen Risk Manager
SUBJEC	T:	Risk Management Communication	DATE:	November 7, 2019

The purpose of this memorandum is to provide you a copy of recent Risk Management staff's communication with individuals that have filed a claim against the District.

Please find the following attachments:

- 1) October 29, 2019 subrogation letter to Dr. Rahul Singh and Ms. Tania Biswas (District 7)
- 2) October 30, 2019 claim confirmation letter to Mr. Andres Carrasco w/ copy of filed claim (District 4)

For additional information, please contact me at 408-630-2213.

David Cahen Risk Manager

Clean Water • Healthy Environment • Flood Protection



October 29, 2019

Dr. Rahul Singh Tania Biswas 923 Mountain View Ave. Mountain View, CA 94040

Re: Claim L18900028

Dear Dr. Singh and Ms. Biswas,

The District continues to have your claim investigated. As you recall, your claim was previously tendered to Robert A. Bothman Construction ("Bothman"). After your recent meeting with Bothman, it was determined that your property is directly adjacent to the project managed by Kiewitt Infrastructure West ("Kiewit") therefore, Kiewit is the proper party to handle your matter. Kiewit is obligated by contract to receive and handle any claims arising from this Project. Accordingly, we have tendered this claim to Kiewit for further handling.

The name and address of the contact person for Kiewit is:

Jim Schneider Assistant General Counsel Kiewit Infrastructure West Company Kiewit Plaza Omaha, NE 68131

A representative from Kiewit should contact you soon. If you receive no contact within the next 30 days, please contact my office and we will follow up on the status of your claim.

In the meantime, if you have any questions, please contact me at (408) 630-2213.

Sincerely,

David Cahen Risk Manager

WARNING

You have two years from the accrual of the cause of action to file a court action on this claim. See Government Code Section 945.6. You may seek the advice of an attorney of your choice in connection with this matter. If you desire to consult an attorney, you should do so immediately.

cc: Board of Directors (7), S. Yamamoto



October 30, 2019

Andres Carrasco 4649 Hampton Falls Place San Jose, CA 95136

Regarding: Receipt of Claim - L900004

Dear Mr. Carrasco,

We received your claim regarding the damages to your property as a result of a rock being thrown at your upstairs bedroom window on June 6, 2019.

We will investigate the claim and notify you of our findings.

If you have any questions, please don't hesitate to contact Risk Manager, David Cahen at (408) 630-2213.

Sincerely,

Lich Denns

Lilian Dennis Management Analyst II (408) 630-2652



CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT California Government Code Sections 900 and following Page 1 of 2

	Clerk of the Board's Date Stamp 19 UCI 29 HA 0.00				
The completed form can be mailed, sent electronically	For SCVWD Use Only				
or hand delivered. Mail or deliver to:	Date Received:	ROUTING			
Clerk of the Board Santa Clara Valley Water District-HQ	🗋 Via U.S. Mail:	CEO:			
5700 Almaden Expressway	Hand Delivered:	District Counsel			
San Jose, CA 95118	🚺 E-mail:	Risk Management 019.			
Or submit the completed form electronically to: clerkoftheboard@valleywater.org	Other:	СОВ			
		BOD (District #):			

With certain exceptions, claims for personal injury or property damage MUST be filed within six months of the incident giving rise to the claim. Claimant must complete each section. If information is unknown, write "unknown" in the appropriate box. Please use additional pages if necessary. Please attach itemized receipts, witness statements, photos and all other documentation that you believe will be helpful to process your claim. Claimant MUST sign and date the form; see last page.

Name of Claimant: Andres Carrasco							
Address of Claimant: 4649 Ham	City: San Jose		State: CA	Zip:	95136		
Mailing Address to Which Notices Different From Above:	City: State: Zip		Zip:				
Home Phone Number: Cell Phone Nu 408-916-7271 40			mber: 3-916-7271	er: Work Phone Number: 16-7271 408-916-7271			
Is this claim being filed on behalf o	inor?	If so, please indicate minor's date of birth: Relationship to the minor:					
	Locatio	on of incident or	loss (address):	Is there	a police report?	1	
June 6, 2019			Falls Place	X Yes	If Yes, Police 192533264		t #:

Describe how the incident or loss happened, and the reason you believe the Santa Clara Valley Water District is responsible for your damages (Please attach additional sheets if necessary):

A large rock (approx. 1 inch in diameter) was thrown at my window by unknown person(s) from a trail that follows the Guadalupe River. My front balcony faces the river and the trail is paved with loose gravel and rocks. The area is frequented by people using the trail, and within the river, there is a homeless encampment that sprouts up yearly during the spring, and remains well into the fall. I believe Santa Clara Valley Water District is responsible for the damages because:

- The land from which the rock was thrown at my window is owned/managed by SCVWD

- There is known criminal activity that happens along local waterways, and SCVWD and San Jose Police have launched efforts to target criminal activity and homeless encampments, i.e. pilot program launched May 2, 2019. - This kind of criminal activity could be prevented or reduced if SCVWD changed the kind of paving on the trail (small gravel, as opposed to larger rocks), or if SCVWD planted more trees along the retaining wall below my balcony, thereby obscuring and visually separating our house from the creek.



CLAIM AGAINST THE SANTA CLARA VALLEY WATER DISTRICT California Government Code Sections 900 and following Page 2 of 2

In detail, describe the damage or injury (Please attach additional sheets if necessary):

On June 6, 2019, I discovered that the outer pane of my upstairs bedroom picture window was broken. I don't have information on who may have done it, or the exact time. I listed between 8am and 5pm because I noticed it after I came home from work. I found broken glass outside on my balcony, and some small stones. My balcony overlooks Guadalupe river approximately 800 ft. south of the Branham Lane overpass. Directly across from our balcony, there is a homeless encampment where a number of people live day and night. They often make a lot of noise, often late into the night, and I have in the past reported excessive noise and nuisance form them. A number of people also use the path along the river for jogging.

List Name(s) and contact inf	formation of any witness(es) or D	istrict employee involved (if any):
Ligt Humold) and out the		

DAMAGES CLAIMED: Basis for computation of amounts claimed (include copies of bills, invoices, estimates, receipts, photos, police case # or other documentation.) Note: If your claim is more than \$10,000, you need not fill in an amount, but must state whether jurisdiction for the claim would be in the Limited Jurisdiction (up to \$25,000) or Unlimited jurisdiction of the Superior Court.

Is the amount of the claim under \$10,000? Yes No Court Jurisdiction: (Check One) Yes Unlimited Civil	
ITEMS	CLAIM AMOUNT
1. Reimbursement for cost to repair my window	\$ \$1,900.00
2.	\$
3	
4. TOTAL AMOUN	\$ 1,900.00

WARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE OR FRAUDULENT CLAIM (Penal Code Section 72 and 550)

I have read the matters and statements made in the above claim and I know the same to be true of my own knowledge, except to those matters stated upon information and belief and as to such matters I believe the same to be true. I certify under penalty of perjury that the foregoing is TRUE and CORRECT.

	,				1	0
Signed this	28th	day of	October	20 19	Induor	Panasco
olgried this					Claimant's signat	ufe

Government Code Section 945.6 provides that, with limited exceptions, any suit brought against a public entity must be commenced:

- (1) If written notice is given of a denial of claim in accordance with <u>Section 913</u>, not later than six months after the date such notice is personally delivered or deposited in the mail.
- (2) If written notice is not given of a denial of claim in accordance with <u>Section 913</u>, within two years from the accrual of the cause of action.

SAN JOSE POLICE DEPARTMENT SUMMARY INCIDENT REPORT



REPORT NUMBER: 192533264

INCIDENT	INFORMA	TION		DATE/TIME ENDE		E REPORTED		
INCIDENT CODE INCIDENT TYPE			INITIAL X DATE/TIME STARTED					
			SUPP 06/06/2019 08:00 AM	06/06/2019 04:00		09/10/2019 08:38 PM		
594	Vanda		LOCATION OF OCCURRENCE	APPROVED BY:				
REPORT FILED FROM TRACKING NUMBER								
***		T19018937	4649 Hampton Falls Place, San Jos	e, CA	NTRY PT OF EXIT	ENTRY LOC		
LOCATION TYPE THEFT TYPE		THEFT TYPE	METHOD OF ENTRY METHOD	OF EXIT PIOPEN	NIRT PI OF EAH	ENTRY LOS		
Residence/H	ome/Group							

PERSON LISTINGS

. —						In a m	RACE	SEX	DRIVER L	IC NO	LICS
	TYPE	LAST	JAME	FIRST NAME	MIDDLE NAME	DOB	RACE	BLA	DRIVERE		
				Andres	dres.		***				
	1 Carrasco		300		F EYE COLOR	HAIR COLOR AGE		HEIGHT	WEIGHT MOBILE PH		ONE
	SSN		ETHNICITY	RESIDENT					***		
				***					HOME PHONE		
1	1 EMAIL			RE	SIDENCE ADDRESS	r iO M	nome i nome				
	andres@flexetch.com * EMPLOYER NAME E						WORK PHONE				
1					SINESS ADDRESS	WOR					

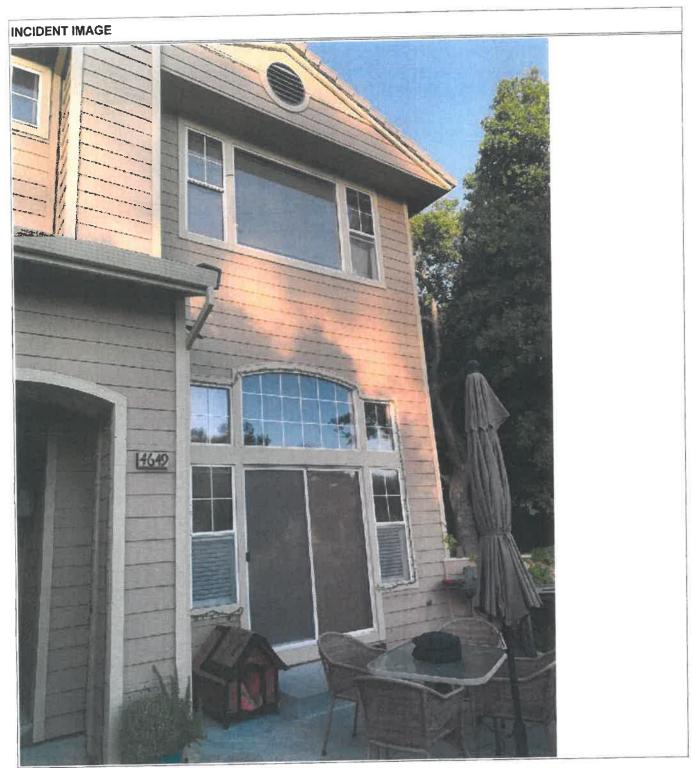
NARRATIVE

On the evening of June 6, 2019, I discovered that the outer pane of my upstairs bedroom picture window was broken. I don't have information on who may have done it, or the exact time. I listed between 8am and 5pm because I noticed it after I came home from work. I found broken glass outside on my balcony, and some small stones. My balcony overlooks Guadalupe river approximately 800 ft. south of the Branham Lane overpass. Directly across from our balcony, there is a homeless encampment where a number of people live day and night. They often make a lot of noise, often late into the night, and I have in the past reported excessive noise and nuisance form them. A number of people also use the path along the river for jogging. On Aug. 22, 2019, my broken window was repaired at a cost of \$1,900.00 by Blossom Hill Glass, paid by my homeowner's insurance, but with \$500 coming out of my own pocket.

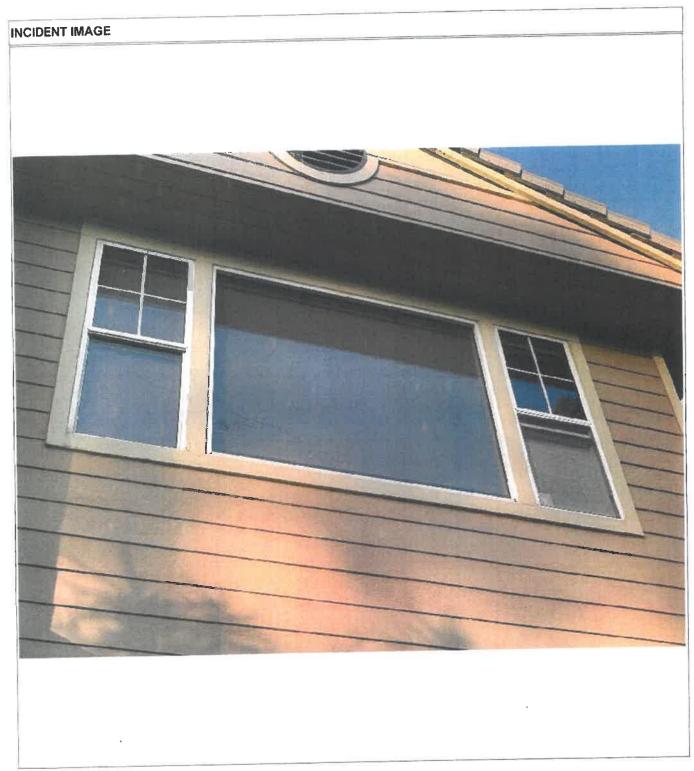
INCIDENT IMAGE







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		0
DUE DATE: THIS INVOICE IS NOW DUE AND PAYABLE COLLBILLPPD	Replacement Replacement amo	8/22/2019 TAX BEPOSIT
SOLD Hindres Carrasco TO: 1644 Number Sails Sau Jese 408-916-7271	69457 DESCRIPTION 69457 Teumered Insulated adas & at clear clear Clear	Thank You For Your Order DATE: 8/3
SOLD Phone:		RECEIVED BY:

MEMORANDUM



TO :	Board of Directors	FROM:	Norma J. Camacho
SUBJECT:	FY 2019-2020 Q1 Quarterly Ends Policy Outcome Measure Status Report	DATE:	November 22, 2019

Enclosed is the report of FY 2019-2020 Quarter 1 performance, which, per Board policy, is monitored by reporting on the Board Appointed Officer's (BAO) Ends Policy Outcome Measures. This report is one of the ways that the Board monitors the degree to which the Board policies are being met by the Chief Executive Officer.

This report summarizes the status of 108 Outcome Measures, grouped by each Board Ends Policy Objective. Overall, in Quarter 1, 85% of the Ends Outcome Measures (92 of 108) are on target or were met; 12% have been or will be adjusted (13 of 108).

Specifically, three percent (3 of 108) are not on target for the reasons below:

OM-2.1.1.e At least 95% of countywide water supply wells meet primary drinking water standards.

Elevated nitrate in South County (primarily domestic wells) resulted in 84% of wells tested meeting primary standards (this increases to 99% if nitrate is not included). Action Plan: Continue to implement the free domestic well testing and nitrate treatment system rebate programs for domestic wells; continue efforts to work with regulatory and land use agencies to address this long-term issue.

OM-2.1.1.g At least 90% of wells in both the shallow and principal aquifer zones have stable or decreasing concentrations of nitrate, chloride, and total dissolved solids.

This measure is not met for chloride as 82% of wells have stable or decreasing concentrations. The measure is met for nitrate and total dissolved solids. Action Plan: Implement activities identified in the Salt and Nutrient Management Plans; continue collaborating with regulatory and land use agencies to address salt loading.

OM-4.2.2.a Agreements with responsible partner agencies are in place for appropriate public access to District facilities.

Staff plans on taking an extension of the agreement with the City of San Jose for the Joint Use Agreement for Coyote Creek Trail to the Board for approval by the end of the year.

These performance areas are monitored quarterly by Watersheds and Water Utility Enterprise and their status is reported to the CEO.

As part of the Board's desire to govern transparently and effectively, the Board's role is to serve as the initiator of policy and delegator of authority to its BAO's.

FY 2019-2020 Q1 Quarterly Outcome Measure Status

		Board Ends Policy Objective	Overall Outcome Measure Status ¹			
1	E-2.1.1	Aggressively protect groundwater from the threat of contamination and maintain and develop groundwater to optimize reliability and to minimize land subsidence and salt water intrusion.	On target: 75% (6 of 8) Adjusted: 0% Not on Target: 25% (2 of 8)			
2	E-2.1.2	Protect, maintain, and develop local surface water.	On target: 38% (3 of 8) Adjusted: 63% (5 of 8) Not on Target: 0%			
3	E-2.1.3	Protect, maintain, and develop imported water.	On target: 100% (1 of 1) Adjusted: 0% Not on Target: 0%			
4	E-2.1.4	Protect, maintain, and develop recycled water.	On target: 100% (1 of 1) Adjusted: 0% Not on Target: 0%			
5	E-2.1.5	Maximize water use efficiency, water conservation, and demand management opportunities.	On target: 100% (2 of 2) Adjusted: 0% Not on Target: 0%			
6	E-2.1.6	Prepare for and respond effectively to water utility emergencies.	On target: 100% (2 of 2) Adjusted: 0% Not on Target: 0%			
7	E-2.2.1	Raw water transmission and distribution assets are managed to ensure efficiency and reliability.	On target: 33% (1 of 3) Adjusted: 67% (2 of 3) Not on Target: 0%			
8	E-2.3.1	Meet or exceed all applicable water quality regulatory standards.	On target: 100% (3 of 3) Adjusted: 0% Not on Target: 0%			

¹ There are 108 Outcome Measures monitored by the Board Appointed Officers. Each Ends Policy Objective is monitored by 1 or more Outcome Measures; the results of which are reported as a percentage in the Outcome Measure Status column.

		Board Ends Policy Objective	Overall Outcome Measure Status ¹
17	E-4.1.3.	Promote the protection of creeks, bay, and other aquatic ecosystems from threats of pollution and degradation.	On target: 100% (4 of 4) Adjusted: 0% Not on Target: 0%
18	E-4.1.4.	Engage and educate the community in the protection of water quality and stream stewardship.	On target: 100% (3 of 3) Adjusted: 0% Not on Target: 0%
19	E-4.1.5.	Prepare and respond to emergencies that threaten local waterways.	On target: 100% (1 of 1) Adjusted: 0% Not on Target: 0%
20	E-4.1.6.	To the extent within practicable control of the District, adopt a strategy to restore the salmonid fishery on identified salmonid streams within fifteen years of strategy adoption by creating suitable accessible spawning and rearing habitats.	Outcome Measure for this Objective pending board review.
21	E-4.2.1.	Support healthy communities by providing access to additional trails, parks, and open space along creeks and in the watersheds.	On target: 100% (1 of 1) Adjusted: 0% Not on Target: 0%
22	E-4.2.2.	Support healthy communities by providing appropriate public access to District facilities.	On target: 0% Adjusted: 0% Not on Target: 100% (1 of 1)
23	E-4.3.1.	Reduce greenhouse gas emissions to achieve carbon neutrality by 2020.	On target: 100% (2 of 2) Adjusted: 0% Not on Target: 0%

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INCOMING BOARD CORRESPONDENCE

Correspond No	Rec'd By District	Rec'd By COB	Letter To	Letter From	Description	Disposition	BAO/ Chief	Staff	Draft Response Due Date	Draft Response Submitted	Writer Ack. Sent	Final Response Due Date
C-19-0256	11/04/19	11/04/19	All	SALLY MCELRAVEY	Letter from Sally McElravey, Saratoga resident, to the Board regarding Saratoga Creek Encroachment remediation action.	Refer to Staff	Richards on	Tippets	11/12/19		n/a	11/18/19
C-19-0257	11/06/19	11/06/19	All	JUSTIN ROSS	Email from Justin Ross to Board regarding water fluoridation.	Refer to Staff	Hawk	Yerrapot u	11/14/19		n/a	11/20/19
C-19-0260	11/09/19	11/12/19	All	KATHLEEN CANNULI	Email from Kathleen Cannuli requesting a response to an 11/8/19 Article in the Roll Call regarding Westlands Water District water contract and how the District is handling.	Refer to Staff	Hawk	Hall	11/20/19		n/a	11/26/19