Board Policy: EL-7 Communication and Support to the Board

The BAOs shall inform and support the Board in its work.

CEO BULLETIN / NEWSLETTERS

CEO Bulletin: 11/02/18 – 11/08/18

BOARD MEMBER REQUESTS & INFORMATIONAL ITEMS

BMR/IBMR Weekly Reports: 11/09/18

Memo from Garth Hall, DOO, Water Supply Division, to the Board, dated 10/30/18, regarding October 2018 Retailer Water Use Status Report.

Memo from Nina Hawk, COO, WUE, to the Board, dated 11/02/18, regarding Presidential Memorandum on Promoting the Reliable Supply and Delivery of Water in the West.

Memo from Rick Callender, CEA, to Norma Camacho, CEO, dated 11/06/18, regarding Water 101 Academy, Water Ambassador Pilot Program.

Email from David Hernandez, Opening Doors 2020, to the Board, dated 11/07/18, regarding Major Surge of Homeless Encampments Triggers Nonprofit to Convene with Residents to Establish a Community Driven Homeless Encampment Task Force.

INCOMING BOARD CORRESPONDENCE

Board Correspondence Weekly Report: 11/09/18

Email from Jean-Marie White, to Director Keegan, dated 11/07/18, regarding Anderson Reservoir Seismic Retrofit Update (C-18-0197).

Email from Jeffrey Hare, copied to Director Keegan, dated 11/07/18, regarding Anderson Dam Rule Curve (C-18-0198).

OUTGOING BOARD CORRESPONDENCE

Letter from Chair Santos, to Colonel Colloton, dated 09/28/18, regarding her new position as Commander of the South Pacific Division for the U.S. Army Corps of Engineers.

Letter from Director Kremen to Mayor Siegel and Councilmembers, City of Mountain View, dated 10/31/18, regarding Construction of the McKelvey Park Flood Detention Facility.

Email from Vice Chair LeZotte, to Larry Hayes, dated 11/05/18, regarding Stocking Campbell Perc Ponds for South Bay Fishing in the City for Kids (C-18-0195).

Email from Chair Santos, to Molly Stump and Ed Shikada, dated 11/07/18, regarding State Water Project Tax.
To: Board of Directors  
From: Norma J. Camacho, CEO  

Chief Executive Officer Bulletin  
Week of November 2 - 8, 2018  

Board Executive Limitation Policy EL-7:  
The Board Appointed Officers shall inform and support the Board in its work. Further, a BAO shall 1) inform the Board of relevant trends, anticipated adverse media coverage, or material external and internal changes, particularly changes in the assumptions upon which any Board policy has previously been established and 2) report in a timely manner an actual or anticipated noncompliance with any policy of the Board.

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<td>DWR Announcement of Oroville Dam Spillway Reconstruction Milestone</td>
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<td>Update on the Influencer Video Testimonials for the Purified Water Social Marketing Campaign</td>
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<td>Silicon Valley Advanced Water Purification Center Network Bandwidth Improvements</td>
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DWR Announcement of Oroville Dam Spillway Reconstruction Milestone

On October 31, 2018, the California Department of Water Resources (DWR) announced it has met its November 1 goal of completely reconstructing the main spillway at Oroville Dam to be prepared for the upcoming winter. The newly constructed spillway is built to its original design capacity of 270,000 cubic feet per second. DWR had set this goal as a key milestone for the approximately $1.1 billion spillway reconstruction and recovery effort. Repair work on the adjacent Emergency Spillway will be ongoing with DWR anticipating completion by early 2019.

DWR has also completed an operations plan for the 2018-2019 flood season, which will guide Oroville Reservoir operations from November 2018 through April 2019. The plan calls for DWR to maintain lower-than-average reservoir water levels during the winter months to provide operational flexibility to ensure flood protection, meet water deliveries, meet environmental requirements, and prevent use of the emergency spillway this winter. DWR updated the plan with recommendations from the U.S. Army Corps of Engineers, the Federal Energy Regulatory Commission and the Division of Safety of Dams. The district is evaluating how the plan may affect State Water Project water allocations in the coming year.

For further information, please contact Garth Hall at (408) 630-2736.
Water Ambassador Pilot Program

The district is launching a new Water Ambassador pilot program (Pilot Program) that will be known as the “Water 101 Academy” to external residents. A program one-pager and flyer is included in the November 9, 2018, Non-Agenda Packet.

The intent of the Pilot Program is to recruit, train and deploy “ambassadors” who would serve as neighborhood liaisons/leaders in engaging with their communities about water issues and sharing information on available resources, opportunities, or any other pertinent issues. They would also serve as a conduit to provide feedback from the communities in which they are engaged.

The application will be released in November 2018, and participants will be recruited from all the seven (7) director’s districts. Nextdoor messages soliciting ambassador applicants will be drafted for each director for their review and approval. Similar recruitment messages will be shared on district social media platforms. The initial application review process will be handled internally to review and score applications based on answers provided. The district will share with the directors the entire pool of applicants as well as the short list and directors will select 2-3 from either or both lists. Acceptance letters will be drafted for each director to be sent to the selected applicants.

Selected applicants will undergo five (5) bi-weekly sessions of training. General meetings would occur weekly on Wednesday evenings, 6 p.m. to 8 p.m, and will include a Saturday tour beginning at 9 a.m. and ending at 2 p.m. The final session will occur at a regular evening board meeting.

Expected outcomes include a cadre of county-wide water ambassadors who will help disseminate as well as collect, through a variety of means, district and community information and feedback at a neighborhood level. The ultimate goal is the improvement of information dissemination and collection at a neighborhood level as well as greater knowledge, and participation in district volunteer projects.

For further information, please contact Rick Callender at (408) 630-2017.

Update on the Influencer Video Testimonials for the Purified Water Social Marketing Campaign

As part of the upcoming purified water social marketing campaign, the district is working with a consultant to tape video testimonials of influencers expressing support for the Silicon Valley Advanced Water Purification Center (SVAWPC) and general water reuse key messages. The influencers are community leaders in the categories of environmental, health, faith-based, nonprofits, business/athletics, and elected officials.

The next influencer videotaping is set for Friday, November 16, 2018, at 9 a.m. at the SVAWPC. To date, the following influencers have been confirmed:

1. Dolores Alvarado, Community Health Partnership
2. Reymundo Espinoza, Gardner Family Health
3. Thao Dang, real estate developer
4. Diane Fisher, Jewish Community Relations Council of Silicon Valley
5. Suzanne St. John-Crane, American Leadership Forum (will be filmed at her office)
Additionally, San Jose Mayor Sam Liccardo’s staff listed below are scheduled to tour the SVAWPC on Friday, November 16, 2018, at 10 a.m.:

- Angel Ibanez, Policy Analyst for Housing, Environment, Energy, Immigration
- Sandra Murillo, Policy Analyst for Public Safety and Neighborhood Quality of Life, Water, Community Relations

For further information, please contact Rick Callender at (408) 630-2017.

Completion of Stevens Creek Bank Erosion Repair Project and Re-opening of the Stevens Creek Trail in Mountain View

The district completed repairs to a 140-foot section of eroded bank on Stevens Creek in Mountain View on Monday, November 5, 2018. With the completion of work on this project, the permanent Stevens Creek Trail (Trail) is now re-opened for public recreational use.

The re-opening of the Trail was eagerly anticipated by many residents in the greater vicinity. The Trail is used by the cyclists, skaters and pedestrians who use the route to commute from the nearby communities within the city, as well as from Sunnyvale, Los Altos and Cupertino to reach major technology offices, including Google, in the North Bayshore area of Mountain View. An on-street detour via Yuba Drive and El Camino Real was provided during construction, which began in July 2018.

The repairs were located along the east bank of Stevens Creek, approximately 700 feet north of El Camino Real. The creek bank was extensively damaged during the storms of 2017. Severe soil loss resulted in a gap in the district’s maintenance access road, a pathway previously closed due to erosion. Further study revealed that erosion would continue to grow in width and length and was about five- to six-feet away from the trail and redwood trees. This project was necessary to prevent further erosion to the creek bank that supports several redwood trees in the vicinity and the heavily used Trail.

In addition to the repairs, environmental elements were added to the project, which benefit the local steelhead trout population. Two (2) redwood rootwads, each approximately eight (8) feet in diameter were placed at the base of the east bank at the project location in order to provide natural shelter for steelhead and their fry. Additionally, large stones and boulders were added to the base of the creek, slowing down water flow for more favorable steelhead conditions.

A blog and Nextdoor posts highlighting the Stevens Creek Erosion Repair Project and the trail re-opening were prepared for posting and included a quote from Director Gary Kremen.

For further information, please contact Rick Callender at (408) 630-2017 or Ngoc Nguyen at (408) 630-2632.

Silicon Valley Advanced Water Purification Center Network Bandwidth Improvements

The Silicon Valley Advanced Water Purification Center is critical to the district’s role of providing recycled and purified water as a future sustainable water supply. The award-winning facility is the largest of its kind in northern California and in addition to its operational duties, serves as an educational tool within the community. Due to its remote location, the facility struggled with limited internet and network connectivity resulting in poor computer performance for district
operations, jittery telephone communications and inadequate performance of videos in the facility’s visitor reception areas. In recent years, several proposals had been developed to install privately-owned infrastructure to neighboring facilities to the West and South. The proposals ranged in cost from tens of thousands up to $1,000,000 in infrastructure upgrades with timelines extending as far out as 2023.

In August 2018, the district partnered with AT&T to secure an upgraded fiber-optic data connection to the facility. Completed in early October 2018, the leased circuit utilizes existing AT&T conduit to deliver high-speed communications between the facility and district’s headquarters. The improvements required minimal upgrades to existing AT&T infrastructure and no changes to district-owned equipment with a net-cost under $10,000. The result is streamlined operations due to faster connectivity to critical district systems and 10 times faster internet connection speeds, the fastest of any district facility outside of district’s headquarters.

For further information, please contact Ashu Tikekar at (408) 630-2424.
BOARD MEMBER REQUESTS & INFORMATIONAL ITEMS
<table>
<thead>
<tr>
<th>Request</th>
<th>Request Date</th>
<th>Director</th>
<th>BAO/Chief</th>
<th>Staff</th>
<th>Description</th>
<th>20 Days Due Date</th>
<th>Expected Completion Date</th>
<th>Disposition</th>
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<tbody>
<tr>
<td>I-18-0015</td>
<td>10/02/18</td>
<td>Santos</td>
<td>Yoke</td>
<td>Donatelli</td>
<td>Staff is to provide Director Santos with information on why the District does not offer preference for Veteran applicants seeking employment/promotion, and provide research from comparable agencies.</td>
<td>11/05/18</td>
<td>12/28/2018</td>
<td>10/25/18 CEO Bulletin: The district is working to respond to the IBMR by conducting internal stakeholder conversations, investigating industry best practices and researching comparable agency policies. To account for varied response times from comparable agencies and in-depth research, the district is requesting a two (2) month extension to December 28, 2018, to fully respond to the request.</td>
</tr>
<tr>
<td>R-18-0013</td>
<td>06/26/18</td>
<td>Keegan</td>
<td>Yoke</td>
<td>Gordon</td>
<td>Director Keegan requested that staff provide the Board with the status and report on the last major District-wide security assessment and provide a schedule for the next assessment.</td>
<td>08/14/18</td>
<td>10/09/2018</td>
<td>08/13/18 CEO Bulletin: The Office of Emergency and Security Services and Information Technology units are both working collaboratively to provide a presentation to the Board to discuss security and threat assessments in a closed session tentatively scheduled in October. In the closed session, staff will provide an overview on what measures have been completed related to security equipment, hardware/software, infrastructure along with information technology cybersecurity threats. Staff will also provide an overview on professional assessment status and the required action(s) and estimated timelines to address and improve the district's vulnerability to threats.</td>
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</table>
As reported in the June 28, 2017, non-agenda memorandum transmitting the May 2017 Water Use Report, future updates are being provided to the Board in this streamlined one page summary format. The October 2018 Monthly Water Use Reduction update is shown on Attachment 1.

The Water Use Reduction update contains the most recent 2018 retailer water use and water reduction data through the month of September 2018. Data collected to date indicates that water use reductions in the month of September 2018 were 18 percent when compared to September 2013. The cumulative water use reductions through September 2018, when compared to 2013, were 20 percent. This meets the 20 percent target continued by the Board on June 13, 2017.

Future updates will be provided to the Board at least semi-annually.

If you have any questions, please call me at (408) 630-2736.

Nina Hawk
Chief Operating Officer
Water Utility Enterprise
## October 2018: Water Use Reduction Report

<table>
<thead>
<tr>
<th>2018 Month to Month Reductions by Water Retailer</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>June</th>
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<th>Aug</th>
<th>Sept</th>
<th>Cumulative Jan to Sept</th>
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<td>Santa Clara, City</td>
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<td>Purissima Hills Water</td>
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On October 19, 2018, President Trump issued an Executive Memorandum on Promoting the Reliable Supply and Delivery of Water in the West (Memo). The Memo, among other things, directs the Secretary of Interior and Secretary of Commerce to "work together to minimize regulatory burdens and foster more efficient decision-making so that water projects are better able to meet the demands of their authorized purposes." The directive most relevant to the District is the timeline and process for consultation on the operation of the State Water Project (SWP) and Central Valley Project (CVP) under the Endangered Species Act and the National Environmental Policy Act. A summary of some of the Memo's directives of interest to the District is included below, and a copy of the Memo is included as Attachment 1.

This Memo comes two months after a similar directive from Interior Secretary Ryan Zinke, who on August 17, 2018, directed his assistant secretaries and the heads of the Bureau of Reclamation and U.S. Fish and Wildlife Service to submit action plans for addressing a number of California water infrastructure challenges. This Memo largely supplants that directive. District staff will be discussing this Memo with agency officials during our trip to Washington, DC in November, advocating for solutions to these challenges that are beneficial to the District.

Summary of Key Directives in the Memo:

Section 1. Policy.

To the extent permitted by law, minimize unnecessary regulatory burdens and foster more efficient decision making.

Section 2. Streamlining Western Water Infrastructure Regulatory Processes and Removing Unnecessary Burdens.

A. Within 30 days:

1. Identify major water projects in California where the Secretaries have a joint responsibility under the Endangered Species Act (ESA) or individual responsibility under the National Environmental Protection Act (NEPA).
2. For each project:
   a. Designate one official to coordinate the agencies’ ESA and NEPA compliance responsibilities.
   b. Identify regulations and procedures that potentially burden the project and develop a proposed plan to appropriately suspend, revise, or rescind any regulations or procedures that unduly burden the project beyond the degree necessary to protect the public interest or otherwise comply with the law.

B. Within 40 days, the Secretaries shall develop a timeline for completing applicable environmental compliance requirements for the projects identified above.

C. Consistent with applicable law:
   1. Complete Biological Assessments for the coordinated long-term SWP/CVP operations by January 31, 2019. <This was already the planned schedule.>
   2. Issue final Biological Opinions within 135 days of January 31, 2019. <Although faster than the previously anticipated schedule, this is the timeline currently specified under the Endangered Species Act, unless the parties to the consultation agree to an extension.>

Section 3. Improve Forecasts of Water Availability.

Develop an action plan to improve the information and modeling capabilities related to water availability and water infrastructure projects by January 2019. <Improvements in these areas could be beneficial to management of Central Valley Project and State Water Project operations, depending on how the directive is implemented.>

Section 4. Improving the Use of Technology to Increase Water Reliability.

Promote investments in, and reduced regulatory burdens for, desalination, recycled water, innovation, research, and development of technology that improve water management. <This could be beneficial to the District’s recycled and purified water programs, as well as to management of Central Valley Project and State Water Project operations, depending on how the directive is implemented.>

Nina Hawk
Chief Operating Officer
Water Utility Enterprise

Attachment 1: Presidential Memo

ds:mf
MEMORANDUM FOR THE SECRETARY OF THE INTERIOR
THE SECRETARY OF COMMERCE
THE SECRETARY OF ENERGY
THE SECRETARY OF THE ARMY
THE CHAIR OF THE COUNCIL ON ENVIRONMENTAL QUALITY

Subject: Promoting the Reliable Supply and Delivery of Water in the West

By the authority vested in me as President by the Constitution and the laws of the United States of America, I hereby direct the following:

Section 1. Policy. During the 20th Century, the Federal Government invested enormous resources in water infrastructure throughout the western United States to reduce flood risks to communities; to provide reliable water supplies for farms, families, businesses, and fish and wildlife; and to generate dependable hydropower. Decades of uncoordinated, piecemeal regulatory actions have diminished the ability of our Federal infrastructure, however, to deliver water and power in an efficient, cost-effective way.

Unless addressed, fragmented regulation of water infrastructure will continue to produce inefficiencies, unnecessary burdens, and conflict among the Federal Government, States, tribes, and local public agencies that deliver water to their citizenry. To meet these challenges, the Secretary of the Interior and the Secretary of Commerce should, to the extent permitted by law, work together to minimize unnecessary regulatory burdens and foster more efficient decision-making so that water projects are better able to meet the demands of their authorized purposes.

Sec. 2. Streamlining Western Water Infrastructure Regulatory Processes and Removing Unnecessary Burdens. To address water infrastructure challenges in the western United States, the Secretary of the Interior and the Secretary of Commerce shall undertake the following actions:

(a) Within 30 days of the date of this memorandum, the Secretary of the Interior and the Secretary of Commerce shall:

(i) Identify major water infrastructure projects in California for which the Department of the Interior and the Department of Commerce have joint responsibility under the Endangered Species Act of 1973 (ESA) (Public Law 93-205) or individual
responsibilities under the National Environmental Policy Act of 1969 (NEPA) (Public Law 91-190); and

(ii) for each such project, work together to facilitate the designation of one official to coordinate the agencies' ESA and NEPA compliance responsibilities. Within the 30-day time period provided by this subsection, the designated official shall also identify regulations and procedures that potentially burden the project and develop a proposed plan, for consideration by the Secretaries, to appropriately suspend, revise, or rescind any regulations or procedures that unduly burden the project beyond the degree necessary to protect the public interest or otherwise comply with the law. For purposes of this memorandum, "burden" means to unnecessarily obstruct, delay, curtail, impede, or otherwise impose significant costs on the permitting, utilization, transmission, delivery, or supply of water resources and infrastructure.

(b) Within 40 days of the date of this memorandum, the Secretary of the Interior and the Secretary of Commerce shall develop a timeline for completing applicable environmental compliance requirements for projects identified under section 2(a)(ii) of this memorandum. Environmental compliance requirements shall be completed as expeditiously as possible, and in accordance with applicable law.

(c) To the maximum extent practicable and consistent with applicable law, including the authorities granted to the Secretary of the Interior and the Secretary of Commerce under the Water Infrastructure Improvements for the Nation Act (Public Law 114-322):

(i) The Secretary of the Interior and the Secretary of Commerce shall ensure that the ongoing review of the long-term coordinated operations of the Central Valley Project and the California State Water Project is completed and an updated Plan of Operations and Record of Decision is issued.

(ii) The Secretary of the Interior shall issue final biological assessments for the long-term coordinated operations of the Central Valley Project and the California State Water Project not later than January 31, 2019.

(iii) The Secretary of the Interior and the Secretary of Commerce shall ensure the issuance of their respective final biological opinions for the long-term coordinated operations of the Central Valley Project and the California State Water Project within 135 days of the deadline provided in section 2(c)(ii) of this memorandum. To the extent practicable and consistent with law, these shall be joint opinions.

(iv) The Secretary of the Interior and the Secretary of Commerce shall complete the joint consultation presently underway for the Klamath Irrigation Project by August 2019.

(d) The Secretary of the Interior and the Secretary of Commerce shall provide monthly updates to the Chair of the Council on Environmental Quality and other components of the Executive Office of the President, as appropriate, regarding progress in meeting the established timelines.

Sec. 3. Improve Forecasts of Water Availability. To facilitate greater use of forecast-based management and use of authorities and capabilities provided by the Weather Research and Forecasting Innovation Act of 2017 (Public Law 115-25) and other applicable laws, the Secretary of the Interior and the Secretary of Commerce shall convene water experts and resource managers to develop an action plan to improve the information and modeling capabilities related to water availability and water infrastructure projects. The action plan shall be completed by January 2019 and submitted to the Chair of the Council on Environmental Quality.

Sec. 4. Improving Use of Technology to Increase Water Reliability. To the maximum extent practicable, and pursuant to the Reclamation Wastewater and Groundwater Study and Facilities Act (Public Law 102-575, title XVI), the Water Desalination Act of 1996 (Public Law 104-298), and other applicable laws, the Secretary of the Interior shall direct appropriate bureaus to promote the
expanded use of technology for improving the accuracy and reliability of water and power deliveries. This promotion of expanded use should include:

(a) investment in technology and reduction of regulatory burdens to enable broader scale deployment of desalination technology;

(b) investment in technology and reduction of regulatory burdens to enable broader scale use of recycled water; and

(c) investment in programs that promote and encourage innovation, research, and development of technology that improve water management, using best available science through real-time monitoring of wildlife and water deliveries.

Sec. 5. Consideration of Locally-developed Plans in Hydroelectric Projects Licensing. To the extent the Secretary of the Interior and the Secretary of Commerce participate in Federal Energy Regulatory Commission licensing activities for hydroelectric projects, and to the extent permitted by law, the Secretaries shall give appropriate consideration to any relevant information available to them in locally developed plans, where consistent with the best available information.

Sec. 6. Streamlining Regulatory Processes and Removing Unnecessary Burdens on the Columbia River Basin Water Infrastructure. In order to address water and hydropower operations challenges in the Columbia River Basin, the Secretary of the Interior, the Secretary of Commerce, the Secretary of Energy, and the Assistant Secretary of the Army for Civil Works under the direction of the Secretary of the Army, shall develop a schedule to complete the Columbia River System Operations Environmental Impact Statement and the associated Biological Opinion due by 2020. The schedule shall be submitted to the Chair of the Council on Environmental Quality within 60 days of the date of this memorandum.

Sec. 7. General Provisions. (a) Nothing in this memorandum shall be construed to impair or otherwise affect:

(i) the authority granted by law to an executive department or agency, or the head thereof; or

(ii) the functions of the Director of the Office of Management and Budget relating to budgetary, administrative, or legislative proposals.

(b) This memorandum shall be implemented consistent with applicable law and subject to the availability of appropriations.

(c) This memorandum is not intended to, and does not, create any right or benefit, substantive or procedural, enforceable at law or in equity by any party against the United States, its departments, agencies, or entities, its officers, employees, or agents, or any other person.

(d) The Secretary of the Interior is hereby authorized and directed to publish this memorandum in the Federal Register.

DONALD J. TRUMP
The Office of Civic Engagement submitted a CEO bulletin this week to inform the Directors regarding the launching of the Water 101 Academy, a new water ambassador pilot program to educate and engage community members in local water related issues. The two attachments include a programmatic one-pager describing the program, and a recruitment flyer to promote the application. Staff will also be drafting Next Door messages on behalf of each of the Directors to send for approval and will be drafting a news blog to promote the program as next steps.

If you have any questions, please free call me at 408-630-2017.

Rick L. Callender, Chief of External Affairs

cc's
Meda Okelo, Manager, Office of Civic Engagement
ml
Water Ambassador Pilot Program one-pager
Water Ambassador Flyer
WATER AMBASSADOR PILOT PROGRAM

The Current Situation:

- The District has a variety of needs that may be met by volunteer resources.
- The District is already, and has been for a while, using volunteers quite successfully, in the area of creek clean ups.
- There are however areas that the District needs additional support, particularly new and innovative ways of disseminating District-pertinent information to neighborhoods and workplaces throughout Santa Clara County.

The Water Ambassador Pilot Program (Water Academy 101)

- The Water Ambassador pilot program will recruit, train and deploy “ambassadors” who would serve as neighborhood liaisons/leaders in engaging with their communities about water issues and sharing information on available resources, opportunities, or any other pertinent issues. They would also serve as a conduit to provide feedback from the communities in which they are engaged.
- Participants will be recruited from all the seven of the Director’s districts. Nextdoor messages soliciting ambassador applicants will be drafted for each Board of Director for their review and approval. Similar recruitment messages will be shared on District social media platforms. The initial application review process will be handled by staff who will review and score applications based on answers provided. Staff will share with the directors the entire pool of applicants as well as the short list and directors will select 2-3 from either or both lists. Acceptance letters will be drafted for each director to be sent to the selected applicants.
- Selected applicants will undergo 5 bi-weekly sessions of training covering the following topics:
  - Value of Water- water challenges in CA and region
  - Overview of District including the District’s history
  - Overview of the Water Utility Division, including: a review of water sources and amounts; an explanation of water treatment operations, water quality – lab, water supply infrastructure – dam projects and recycled water.
  - Overview of Watersheds Division including: flood protection projects and pollution prevention/reduction projects
  - The training will include a Saturday facility/project tour
  - The 5th session will be a graduation as Water Program Ambassadors at a regular board meeting.
- General meetings would occur weekly on Wednesday evenings, 6 p.m. to 8 p.m.
- The Saturday tour would begin at 9 a.m. and end at 2 p.m.
- The final session will occur at a regular evening board meeting.

Expected Outcomes:

- The development of a cadre of county-wide water ambassadors who will help disseminate as well as collect, through a variety of means, district and community information and feedback at a neighborhood level.
- Improvement of information dissemination and collection at a neighborhood level.
- Greater participation in district volunteer projects.
- Greater knowledge by the public of the District.
Become a WATER champion!

The application period for our new spring 2019 academy is now open through Nov. 30, 2018.

The Santa Clara Valley Water District is launching a brand new Water 101 Academy, a water ambassador program that is open to all community members in Santa Clara County who want to gain an understanding of local water issues and learn about current or future water projects occurring in their local communities.

Through this new program, the water district hopes to build and sustain a diverse network of influencers who are willing to serve as community water ambassadors on local water issues and refer others to future academy sessions.

Session Details

Sessions will start in February 2019 and will be held at the water district headquarters, 5700 Almaden Expy, San Jose, CA 95118.

**Apply today!**

For more information, visit our website at [www.valleywater.org/learning-center/water-101-academy](http://www.valleywater.org/learning-center/water-101-academy) and complete your online application by Friday, November 30, 2018.

If you have any questions about the program or application process, please email us at volunteer@valleywater.org or call us at 408-630-2237.

**Session 1:** Wednesday, February 6 from 6 – 8 p.m.
**Session 2:** Wednesday, February 20 from 6 – 8 p.m.
**Session 3:** Wednesday, March 13 from 6 – 8 p.m.
**Session 4:** Saturday, March 23 from 9 a.m. – 2 p.m.
**Session 5:** Tuesday, March 26 (graduation) 6 – 8 p.m.

**Participant Requirements**

- Participants should be a resident of Santa Clara County.
- Participants must plan to attend all sessions.
- Participants must be at least 18 years old.

There is no cost to participate, but all participants MUST commit to attend each session and a facility tour in order to graduate and receive a certificate.
MEDIA ADVISORY

Major Surge of Homeless Encampments Triggers Nonprofit to Convene with Residents to Establish a Community Driven Homeless Encampment Task Force

(San Jose, CA) – Opening Doors 2020, a downtown San Jose nonprofit will convene with more than 100 residents at a community meeting to begin organizing a community driven homeless encampment task force to address the major surge of unsheltered homeless living in unsanctioned encampments across the city.

According to a recent audit by City Auditor Sharon Erickson's titled, Audit Of The City's Homeless Assistance Programs which includes data from the Santa Clara Valley Water District: It appears San Jose has conducted 563 encampments sweeps between July 2017 and April 2018. At a meeting in August, the Santa Clara Valley Water District reported that it dismantled 571 homeless tent settlements in the first eight months of this alone—far surpassing the previous average of about 400. As of January 2017, San Jose had 4,350 homeless residents, and 74 percent were considered unsheltered.

When sweeps happen residents say, increasing homeless encampment sweeps isn't working and this "moving homeless along" method from our freeways, parks, schools, and businesses has now exacerbated the problem
to our neighborhoods creating record breaking freeway brush fires, excessive trash, serious health and safety conditions, petty crime, and a trail of needles and feces on our sidewalks. Our neighborhoods deserve better and our homeless residents deserve better.

The Homeless Encampment Task Force meeting is scheduled for November 15, 2018 from 7pm-8:30pm at the Berryessa Community Room Library at 3355 Noble Ave, in San Jose. The task force meeting is open to the public. Community partner Midtown Family Services will assist with coordination of separate meetings to involve nonprofits, businesses, and faith based groups.

The homeless encampment task force expects to meet monthly for the next seven months and will prepare a list of homeless encampment recommendations for the City of San Jose and the County of Santa Clara.

For further information to support or join the task force contact David Hernandez at info@ocl2020.com or at 408-401-1090.

Sincerely, David Hernandez-Opening Doors 2020