

March 11, 2020

CEO Norma Camacho statement on Valley Water employee testing positive for Coronavirus (COVID-19)

Earlier this week, Valley Water received confirmation that an employee tested positive for Novel Coronavirus (COVID-19). When a global outbreak hits so close to home, directly impacting one of our own, not only are we deeply concerned but we take swift action to protect our employees' health and safety.

Immediately upon learning of this diagnosis, Valley Water consulted with the Santa Clara County Public Health Department and followed their guidance for response, including sanitizing and disinfecting work areas and advising a few employees with direct contact with the individual to self-quarantine for the remainder of the week, since the individual had already been out of work and offsite for over a week. I am pleased to note that we have no other known cases to date of COVID-19, and the affected employee is receiving the medical treatment needed.

We also understand the impact and heightened level of concern this latest information has generated. The Santa Clara County Public Health Department is leading the medical response and we are coordinating closely with them to implement safety measures and established protocols that adhere to the Centers for Disease Control (CDC) guidance on COVID-19.

As Valley Water continues to monitor the outbreak of COVID-19, we want to reassure our community that this virus is not impacting the safety of your drinking water, or our ability to supply water in Santa Clara County.

In addition, Valley Water is committed to maintaining a high level of service as Santa Clara County responds to COVID-19. We will continue to provide a reliable supply of safe, clean drinking water to residents and businesses in Santa Clara County. We will continue to balance our operations as part of the critical public infrastructure system role our agency plays, while also balancing the health and safety of our employees.

For current information on COVID-19, please visit Santa Clara County Department of Public Health's resource pages (www.sccgov.org/sites/phd/DiseaseInformation/novel-coronavirus/Pages/home.aspx).

Valley Water manages an integrated water resources system that includes the supply of clean, safe water, flood protection and stewardship of streams on behalf of Santa Clara County's nearly 2 million residents. Valley Water effectively manages 10 dams and surface water reservoirs, three water treatment plants, an advanced recycled water purification center, a state-of-the-art water quality laboratory, nearly 400 acres of groundwater recharge ponds and more than 275 miles of streams. We

provide wholesale water and groundwater management services to local municipalities and private water retailers who deliver drinking water directly to homes and businesses in Santa Clara County.